

# Backup Exec Console will not connect after installing November 2016 or December 2016 Windows Updates

## FOR THE DECEMBER 2016 MICROSOFT WINDOWS UPDATES

### Windows 2008 R2

- Not affected

### Windows 2012 with .NET Framework 4.5.x

Recommended solution:

1. Install .NET Framework 4.6.1  
(<https://www.microsoft.com/en-us/download/details.aspx?id=49981>)
2. Run Microsoft Windows Update and apply latest patches

Alternatively:

1. Remove **3210138** MS16-155: Description of the Security and Quality Rollup for the .NET Framework 4.5.2 for Windows Server 2012: December 13, 2016

### Windows 2012 with .NET Framework 4.6.x

1. Run Microsoft Windows Update again and apply latest patches which will fix this issue

### Windows 2012 R2 with .NET Framework 4.5.x

Recommended solution:

1. Install .NET Framework 4.6.1  
(<https://www.microsoft.com/en-us/download/details.aspx?id=49981>)
2. Run Microsoft Windows Update and apply latest patches

Alternatively:

1. Remove **3210137** MS16-155: Description of the Security and Quality Rollup for the .NET Framework 4.5.2 for Windows 8.1 and Windows Server 2012 R2: December 13, 2016

### Windows 2012 R2 with .NET Framework 4.6.x

1. Run Microsoft Windows Update again and apply latest patches which will fix this issue

## FOR THE NOVEMBER 2016 MICROSOFT WINDOWS UPDATES

### Windows 2008 R2

1. Remove **3195363** - November 2016 Preview of Quality Rollup for the .NET Framework 4.5.2 on Windows Vista SP2, Windows 7 SP1, Windows Server 2008 SP2, and Windows Server 2008 R2 SP (**KB3195363**): November 15, 2016 or/and
2. Remove **3195388** - November 2016 Preview of Quality Rollup for the .NET Framework 4.6 on Windows Vista SP2, Windows Server 2008 SP2, and 4.6 and 4.6.1 on Windows 7 SP1 and Windows Server 2008 R2 SP1 (**KB3195388**): November 15, 2016

### Windows 2012

1. Remove **3195383** - November 2016 Preview of Quality Rollup for the .NET Framework 3.5, 4.5.2, 4.6, 4.6.1 on Windows Server 2012 (**KB3195383**): November 15, 2016

or Windows Update **3195383** includes **3195362** and **3195386**. Remove these if individually listed.

1. Remove **3195362** - November 2016 Preview of Quality Rollup for the .NET Framework 4.5.2 on Windows Server 2012 (**KB3195362**): November 15, 2016
2. Remove **3195386** - November 2016 Preview of Quality Rollup for the .NET Framework 4.6, 4.6.1 on Windows Server 2012 (**KB3195386**): November 15, 2016

### Windows 2012 R2

1. Remove **3196684** - November 2016 Preview of Quality Rollup for .NET Framework 3.5, 4.5.2, 4.6, 4.6.1 on Windows 8.1 and Server 2012 R2 (**KB3196684**): November 15, 2016

or Windows Update **3196684** includes **3195361** and **3195387**. Remove these if individually listed.

1. Remove **3195361** - November 2016 Preview of Quality Rollup for .NET Framework 4.5.2 on Windows 8.1 and Windows Server 2012 R2 (**KB3195361**): November 15, 2016
2. Remove **3195387** - November 2016 Preview of Quality Rollup for .NET Framework 4.6, 4.6.1 on Windows 8.1 and Windows Server 2012 R2 (**KB3195387**): November 15, 2016

### Reboot Required

Note1: Microsoft confirmed that these November patches are optional and can be safely uninstalled.

Note2: Please ensure that there is no Group Policy (GPO) defined in the environment to automatically download and install

Microsoft Windows Updates and please confirm the windows update status and disable auto updates for Microsoft

products as otherwise the just uninstalled Microsoft Windows Updates might be installed again.

Terms of use for this information are found in Legal Notices.

[https://www.veritas.com/support/en\\_US/article.000116721](https://www.veritas.com/support/en_US/article.000116721)

From:

<http://dokuwiki.atlas-brb.net/> - **Wissensdatenbank**

Permanent link:

<http://dokuwiki.atlas-brb.net/doku.php?id=veritas:backupexec>

Last update: **2017/02/03 13:33**

